

PRODUCT RETURN FORM

CAMERIMAGE *shop*

Buyer's contact details:

Full Name
Street
Postal Code, City
Phone Number
Bank Name
Bank Account Number

DECLARATION OF WITHDRAWAL FROM THE CONTRACT

I declare that, in accordance with Article 27 of the Act of 30 May 2014 on consumer rights,
I withdraw from the sales contract for the following goods:

	Product Name	Quantity	Size	Reason
1.				
2.				
3.				
4.				
5.				

Additional Remarks:

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Form of Compensation in Case
of Accepted Complaint:

- Exchange of Goods
 Refund

.....

City, Date

.....

Legible Buyer's Signature

If for any reason it is necessary to **EXCHANGE** a product, **RETURN** it, or **SUBMIT A COMPLAINT** – please follow the instructions below.
The product **MUST NOT SHOW ANY SIGNS OF USE** and must have original tags.

EXCHANGE



- Report the **RETURN** as per the instructions below.
- Make a **NEW PURCHASE** of the selected product.

PRODUCT RETURN



- **FILL OUT THE FORM** (on the second page).
- Within 14 days of the purchase date, **SEND THE FORM** as an email attachment to: **shop@camerimage.pl**
- If an **INVOICE** was issued for the order – it will be necessary to issue a correction, the return will be approved once the receipt of the original invoice and returned goods is confirmed.



- **PACK** the returned products securely together with the form (original) and receipt (or invoice).
- You can use the old packaging but **REMOVE** or **COVER** other **SHIPPING LABELS**.
- **DO NOT STICK** the label directly on the returned product.



- Send the package to this address: **SKLEP CAMERIMAGE, Rynek Nowomiejski 28, 87-100 Toruń, Poland**



- **WAIT** patiently for the refund.
- Refunds are processed within a few days of receiving the package.
- Funds are returned to the account number **PROVIDED IN THE FORM**.

COMPLAINT



- Report the **RETURN** as per the instructions above.
- The Seller provides a warranty for the offered goods for a period of 2 years. In the „Reason” field of the form, describe the reason for the complaint and indicate the expected form of compensation (**EXCHANGE OR REFUND**).

CONTACT

shop@camerimage.pl | shop.camerimage.pl