

PRODUCT RETURN FORM

CAMERIMAGE *shop*

Buyer's contact details:

Full Name
Street
Postal Code, City
Phone Number
Bank Name
Bank Account Number

DECLARATION OF WITHDRAWAL FROM THE CONTRACT

I declare that, in accordance with Article 27 of the Act of 30 May 2014 on consumer rights,
I withdraw from the sales contract for the following goods:

	Product Name	Quantity	Size	Reason
1.				
2.				
3.				
4.				
5.				

Additional Remarks:

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Form of Compensation in Case
of Accepted Complaint:

- Exchange of Goods
 Refund

.....

City, Date

.....

Legible Buyer's Signature

If for any reason it is necessary to **EXCHANGE** a product, **RETURN** it, or **SUBMIT A COMPLAINT** – please follow the instructions below.
The product **MUST NOT SHOW ANY SIGNS OF USE** and must have original tags.

EXCHANGE



- Report the **RETURN** as per the instructions below.
- Make a **NEW PURCHASE** of the selected product.

PRODUCT RETURN



- **FILL OUT THE FORM** (on the second page).
- Within 14 days of the purchase date, **SEND THE FORM** as an email attachment to: **shop@camerimage.pl**
- If an **INVOICE** was issued for the order – it will be necessary to issue a correction, the return will be approved once the receipt of the original invoice and returned goods is confirmed.



- **PACK** the returned products securely together with the form (original) and receipt (or invoice).
- You can use the old packaging but **REMOVE** or **COVER** other **SHIPPING LABELS**.
- **DO NOT STICK** the label directly on the returned product.



- Send the package to this address: **SKLEP CAMERIMAGE, Rynek Nowomiejski 28, 87-100 Toruń, Poland**



- **WAIT** patiently for the refund.
- Refunds are processed within a few days of receiving the package.
- Funds are returned to the account number **PROVIDED IN THE FORM**.

In the event of a product return, the Customer bears the costs of returning the product to the Seller. However, when refunding the Customer for the product, the Seller also refunds the costs of shipping said product to the Customer, calculated as the cheapest shipping fee offered by the Seller available in the Store for a given Customer (based on their delivery address).

COMPLAINT



- Report the **RETURN** as per the instructions above.
- The Seller provides a warranty for the offered goods for a period of 2 years. In the „Reason” field of the form, describe the reason for the complaint and indicate the expected form of compensation (**EXCHANGE OR REFUND**).

In case of a product complaint, the Customer bears the cost of returning said product to the Seller. Based on the documents provided by the Customer regarding the return shipment, the Seller reimburses the Customer for the cost of the returned product and its full shipment.